

# Project Management (PM)

## Project Change Management

Course Code: PM204

Effective change management is a key component and vital to the success of projects and project management. Project Managers must be highly regimented in their approach to dealing with project changes and their related dynamics. As a part of the change management process, it is important to track, understand the impact and quantify each change with regard to the approved project plan baseline. A critical component of the change process is communicating the impact of the proposed changes to appropriate organizational personnel.

### Learning Objectives

- Identify possible implications of project changes
- Explain the change control system
- Define the proposed change strategic value
- Revise project scope and baseline
- Communicate changes and their impact
- Apply configuration management
- Create a change process workflow diagram
- Practice risk analysis
- Reduce scope changes
- Eliminate waste and re-work

### Topics & Content

- Integrated change control process
- Ripple effect
- Scope creep
- Gold plating
- Risk analysis
- Case studies and other exercises
- Change Request Checklist
- PM tools and techniques

### Course Information

#### Duration

1 day

#### Audience

Project managers

#### Accreditations

PMI: 7 PDUs

NASBA: 8 CPEs

OPM: 7 CLPs

OPM Competency: Customer Service



***“You need to go to this if you want to be a successful project manager!”***